

# U.S. Producer Price Index for Management Consulting Services

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## Topics

- Output Definition
- Classification
- Pricing Methodology
- Quality Assessment



Provision of advice and assistance on management and general business issues and problems



More specifically . . .

Provide objective information, advice and guidance to clients, and, when requested, assist in the implementation of their recommendations



### Areas of advice include . . .

- High level strategic & organizational planning
- Business financing
- Budgeting
- Employee hiring
- Benefits & compensation issues
- Marketing
- Production & logistics



Also includes the distinct activity of executive search consulting according to NAICS

Executive search is the identification and evaluation of candidates for senior-level executive positions



### Classification

 PPI for Management Consulting Services corresponds to the 5-digit NAICS code 54161

 In order to be consistent with PPI systems, this has been re-coded with the "false" NAICS code 541610



### Classification

The five 6-digit NAICS industries that compose 54161 are included as product line detail . . .

- Administrative Management and General Management
   Consulting Services
- Human Resources and Executive Search Consulting Services
- Marketing Consulting Services
- Process, Physical Distribution, and Logistics Consulting Services
- Other Management Consulting Services



### Classification

 6-digit detail exactly matches turnover data collected by Census

 No turnover data collected for detail below the 6-digit level



### Classification Issues

- Companies transitioning from pure advice to implementation as well . . .
  - Business process management services
     NAICS 518210
  - Computer systems design NAICS 541512
- More difficult to classify companies



### Classification Issues

- Executive search services moved to this industry with implementation of NAICS
- In 2007, executive search services reclassified as a unique 6-digit industry in the Administrative and Support Services subsector
- Easy to implement this change since executive search companies provide this service only



Unit of measure is per project or engagement . . .

- Series of time-based (hourly) fees for the individual professionals working on the project
- Unit fees may also be charged in addition to professionals' hourly rates



#### Realization Rates

Percentage of hourly rates actually received for providing service

For example . . .

If a consultant lists a rate of \$100 per hour and records a realization rate of 80%, he is receiving \$80 per hour



### Two pricing options . . .

- Average realization rate preferred
   Compares total revenue for all projects within a service area to total amount that would be received if billing at listed rates
- Project-specific realization rate

Both options are model prices



Administrative and general management consulting services. Contract COMPANY X. Financial consulting. First time/new customer. Client industry: Healthcare. Client revenue: \$10-50 million. Service characteristics: project fee. Analysis of problem included. Provision of recommendation included. Assistance with implementation included. Service line average realization rate: 65%.

650.00

\$15,272.50

```
$ 4,000
Partner
                 $200/hr x 20 hours
                 $125/hr x 60 hours
                                             $ 7,500
Associate
                 $ 75/hr x 90 hours
                                             $ 6,750
Jr. associate
                 $ 20/hr x 20 hours
Support staff
                                                 400
Total
                                             $18,650
Service line average realization rate
                                             65%
Total realized billed rate
                                             $12,122.50
Transportation – travel expenses
                                             $ 2,500.00
```

Telephone expenses

Total price



### Price change

Technology improves and the *exact same* service can be provided in less time

This is a price change . . .



Administrative and general management consulting services. Contract COMPANY X. Financial consulting. First time/new customer. Client industry: Healthcare. Client revenue: \$10-50 million. Service characteristics: project fee. Analysis of problem included. Provision of recommendation included. Assistance with implementation included. Service line average realization rate: 65%.

```
Partner
                $200/hr x 10 hours
                                            $ 2,000
                $125/hr x 50 hours
                                            $ 6,250
Associate
                $ 75/hr x 80 hours
                                            $ 6,000
Jr. associate
                $ 20/hr x 10 hours
                                                200
Support staff
Total
                                            $14,450
Service line average realization rate
                                            65%
Total realized billed rate
                                            $ 9,392.50
                                              2,500.00
Transportation – travel expenses
                                                650.00
Telephone expenses
                                            $12,542.50
Total price
Price change
                                            -17.88%
```



### Quality change

Technology changes such that the client no longer requires assistance with implementation resulting in less time needed to provide the service

This is a quality change . . .



Administrative and general management consulting services. Contract COMPANY X. Financial consulting. First time/new customer. Client industry: Healthcare. Client revenue: \$10-50 million. Service characteristics: project fee. Analysis of problem included. Provision of recommendation included. Assistance with implementation included. Service line average realization rate: 65%.

0%

```
Partner
                $200/hr x 10 hours
                                            $ 2,000
                $125/hr x 50 hours
                                            $ 6,250
Associate
                $ 75/hr x 80 hours
                                            $ 6,000
Jr. associate
                $ 20/hr x 10 hours
                                                200
Support staff
Total
                                            $14,450
Service line average realization rate
                                            65%
Total realized billed rate
                                            $ 9,392.50
                                              2,500.00
Transportation – travel expenses
                                                650.00
Telephone expenses
                                            $12,542.50
Total price
```

Price change



### Respondent updates . . .

- Hourly rates for each professional
- Realization rate
- Estimated cost of travel and business expenses



### Average Realization Rate

#### Advantages . . .

- Price includes discounts
- Reflects broader range of services

#### Disadvantages . . .

 Inappropriate if mix of clients and/or hours billed affects price charged



### Project-Specific Realization Rate

### Advantages . . .

- Continuously price a unique service
- Alleviates respondent burden

#### Disadvantages . . .

- Discounting not readily captured
- Substitutions are difficult; difficult to assess quality differences



#### **Executive Search Services**

- Model price
- Percentage of total first year compensation of placed executive
- Update estimate of compensation and percentage fee



### **Quality Assessment**

### Lower score for preferred price

81.25 compared to 87.5 – both Type B deflators

### Why?

- Mix of contracts is non-homogeneous
- Flaw in weighting of model prices
   Model price is never Type A with current weighting scheme